

**A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of September 2024**

**Data for the month ending September 2024**

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month <sup>^</sup>		Average Resolution time <sup>^^</sup> (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of September 2024**

**Data for the month ending September 2024**

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved <sup>**</sup>	Pending at the end of the month <sup>^</sup>		Average Resolution time <sup>^^</sup> (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	1	0	1	0	0	3
2	SEBI (SCORES)	1	0	0	1	0	0	8
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	

<sup>\*\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>^</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

\$

Name of the issuer	No. of compliants	Reason for Pendency
NA	NA	NA

**#Month – wise complaints data on half yearly basis (on aggregate basis)**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	April, 2024	1	4	3	2
2	May, 2024	2	0	1	1
3	June, 2024	1	0	1	0
4	July, 2024	0	1	1	0
5	August, 2024	0	1	0	1
6	September, 2024	1	1	2	0
	<b>Grand Total</b>		<b>7</b>	<b>8</b>	<b>0</b>

#The information includes complaints from A+B as above

**Trend of annual (Financial Year) disposal of complaints**

SN	Year	Carried	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1
5	2024-25	1	7	8	0
	<b>Grand Total</b>		<b>389</b>	<b>544</b>	<b>0</b>